



AMERICAN SECURITY & COMMUNICATIONS

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QUALITY ASSURANCE

_____	_____	
Customer Name	Account Number	
_____	_____	
Street Address	City, State, Zip	
_____	_____	
Technician	Time in	Time out

Your satisfaction with your _____ system is very important to us.

Please indicate your response to the following by reading each item carefully, checking "YES" or "NO"

- | | YES | NO |
|--|--------------------------|--------------------------|
| 1. I have purchased a _____ system for a charge of \$_____. | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. I am satisfied with the installation of the _____ system, and all components are operational at this time. | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. I understand that unless specifically stated otherwise in writing, new equipment installed for this _____ system is under warranty for one year, and installation labor for ninety days. I am aware that abuse, misuse or neglect of equipment will void the warranty and may shorten the expected lifetime of system components. | | |
| 4. The installing technician was courteous and professional during the installation of my _____ system. | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. I have received a copy of the User Manual for my _____ system. | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. I have been properly instructed on the use and operation of the _____ system. I understand that I will be charged at ASC's Service Call rates for additional system demonstrations. | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. For CCTV systems only: | | |
| a. My CCTV installation included new image recording equipment. | | |
| b. I have tested my CCTV system and agree to check it frequently to determine if the recording equipment is working properly. | <input type="checkbox"/> | <input type="checkbox"/> |
| c. I understand that the storage capacity of the recording equipment is limited – I have been instructed on how to save data in another medium before it begins over-writing. ASC is not responsible for any loss of data I may experience. | | |

*I have read and understand this document and have answered each question accurately.
I have checked "YES" or "NO" to each question.*

Customer Signature Date