



## Lifetime Service Warranty Program

Security Networks is proud to offer our LIFETIME SERVICE WARRANTY PROGRAM included in your monthly fee.\* It is designed to give long life to your security system and protect you against unexpected repair bills.

### WHAT DOES LIFETIME SERVICE WARRANTY COVER?

All parts and labor (except repair or replacement of alarm screens and replacement of batteries used in sensing devices) are covered when your security systems needs service, under normal operating conditions and due to ordinary wear and tear. All repairs will be performed as soon as reasonably possible after receipt of notice from you. Service will be performed during our normal business hours, currently 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. Emergency services provided at other times will be charged to you at Security Networks' standard rate for emergency service.

### HOW LONG IS THIS LIFETIME SERVICE IN EFFECT?

Security Networks will honor the LIFETIME SERVICE WARRANTY PROGRAM as long as we provide monitoring service to you and your monitoring account is in good standing.

### LIMITATIONS AND EXCLUSIONS:

Security Networks may use new or reconditioned used parts at the time of replacement and retain any parts removed from the system. You will be required to pay for all parts and labor for non-covered repairs or replacements, including replacement of batteries in sensing devices, alarm screens and those parts necessary to repair the system as a result of damage caused by remodeling or renovations, accident or abuse, misuse, acts of God, vandalism, attempted unauthorized repairs, faulty electrical or telephone connections or causes other than ordinary wear and tear. This program will cover devices or equipment that have not been installed by an authorized Security Networks Affiliate only if the equipment has been inspected and approved by a Security Networks service technician and meets Security Networks equipment and installations standards. Charges for non-covered repairs will be based upon Security Networks current labor and material rates and include a minimum service call fee. You will be required to pay upon completion of the work.

Security Networks LIFETIME SERVICE WARRANTY PROGRAM ensures that your system will continue to provide you with security and peace of mind, as long as it is monitored.

### WHY SHOULD I CHOOSE SECURITY NETWORKS?

At Security Networks, we take pride in everything that we do, and our LIFETIME SERVICE WARRANTY PROGRAM is no exception. We know that keeping you as a satisfied Security Networks customer depends on making sure your security system continues to give you the very best performance possible.

### HOW DO I GET SERVICE?

All you have to do is call **1.800.784.2043**. This will connect you to our local service center, where a service representative will schedule an appointment for you.

\*The LIFETIME SERVICE WARRANTY PROGRAM applies to systems with a minimum monthly monitoring rate of \$29.95.

Security Networks holds licenses in various states as required by law, including, but not limited to  
Florida EF0000123 • Colorado 29-4074 • North Carolina 1769-CSA

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