

DVR INSTALLATION RESPONSIBILITIES

A DVR-based CCTV system consists of:

I. Cameras – mounted in agreed-upon locations.

II. Cable –

- Wire runs will be surface, installed neatly, unless sub-surface runs are feasible
- **Running wires in conduit incurs extra charges, both materials and labor**

III. Power Supplies -

- The plugging in or wiring of camera power supplies to the nearest outlets

IV. DVR –

- camera cables connected to the DVR
- settings enabled on the DVR for recording, storing and local viewing of data
- Static IP Address programmed into DVR – **Customer must obtain this prior to installation, from your internet service provider.**
- one tutorial of up to 90 minutes included – ASC encourages the customer to have all users present, to take notes and to ask questions
- Additional tutorials will be billed as Service Calls, with a Service Call Trip charge and an hourly labor rate for time spent
- Written operating instructions, either on paper or CD, will be provided to the customer

Local Viewing options:

- Monitor provided by the customer
- Monitor provided by ASC (only if specified in CCTV Quote)

Web Viewing options:

- Some DVRs work with remote viewing software.
 - ASC responsibility: install this software on computers of your choice.
 - Customer's responsibility: Ensure computers are onsite that will have this software installed. **If our tech must travel to a different location to install this software, a Service Call Trip charge will apply.**
- Other DVRs work with browser-based software (through Internet Explorer) and can be accessed from any internet computer **on which you are permitted to adjust browser settings**, by typing the IP address into Internet Explorer then logging in user name and password:
 - ASC responsibility: provide manufacturer's instructions on network configuration
 - Customer's responsibilities **Before Installation Date:**
 - Obtain Static IP Address from internet service provider
 - Ensure that your network meets the manufacturer's system requirements
 - Customer's responsibilities **on installation date:**
 - Arrange for **your network administrator to be present** to adjust network settings and perform any network modifications required.